

Monitor Institute by **Deloitte.**



LAC Townhall

Introducing the Monitor Institute by Deloitte (MIbD) Team



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The MIbD team is **supporting the LEAP Ambassadors Community (LAC) in designing and shifting its operating model** through an equitable and transparent process to determine and **affirm a minimum viable plan and governance approach** for the future of LAC.

Today's Agenda

Time
5 mins
15 mins
35 mins
5 mins

Objectives



- Update the entire LAC on the LFI process and Steering Committee's progress
- Get the LAC's feedback on the path forward based on what the Steering Committee has learned
- Discuss how ambassadors can engage in the path forward for the LFI

Invitations for Today's Call

- Today's session is meant to be conversational, and we want to hear from you! Please **feel free to come off mute** if you have a question or comment or **use the 'raise hand' feature** in Zoom.
- You may also type any questions or comments you have in the chat.
- If you prefer, you can **send a chat to Bridget Brennan** directly.

The purpose of the LFI is to help the LAC map out scenarios to become a sustainable, self-governed entity.

Guardrails for the LFI process

The Morino Institute's support and funding for LFI planning and facilitation is contingent on the below criteria.

Foundation definitions will be maintained and built on

- o Purpose will remain tied to performance and substantially aligned to the LAC's current mission
- o Virtual element of community will be maintained as core to its operations

Process essentials

- Facilitated process
- o Open, transparent, inclusive, equitable, collaborative, and participatory

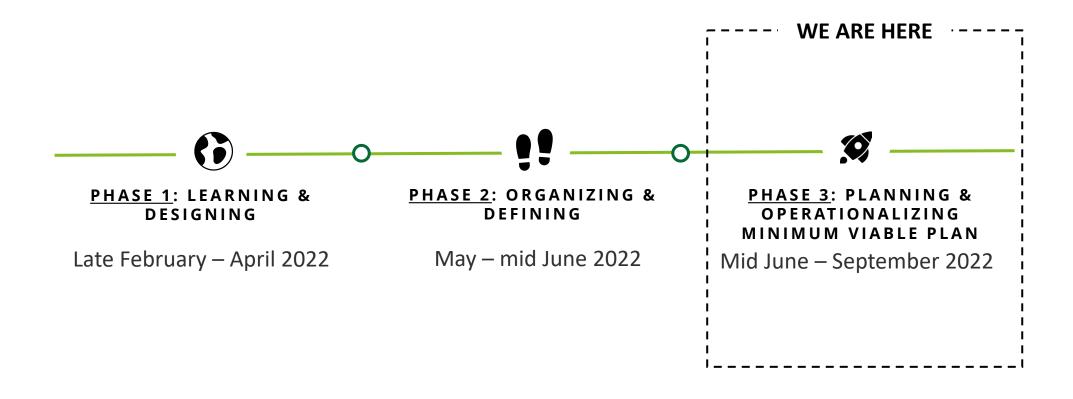
Necessary engagement

- A critical mass of engaged, invested ambassadors to participate in the process
- Must have the support of a supermajority (70%) of this critical mass of the LAC

Results sought

- LAC will define, in clear terms, what it is
- LAC will agree upon how it will operate via a collaborative, participatory, and consent-driven decision-making model
- LAC will develop a minimum viable plan for how it will become a sustainable, self-governed entity

LFI Process Overview



Looking Ahead – Preliminary Roadmap



What the Steering Committee has Learned

What's been done

This work has been grounded in an initial set of questions about how the LAC can become a sustainable, self-governed entity by 2024.

_____ Initial questions

Work to date ———

- Which funding mechanisms will be the most feasible to fund the future of the LAC?
- What type of entity will the LAC be going forward? (e.g., separate 501(c)(3), learning community, part of another org)
- What activities should the LAC pursue to advance its mission?
- How will the LAC be run and decisions be made?

- Gathered initial survey responses from 220+ ambassadors
- Formed 19-member LFI Steering Committee emphasizing broad inclusion and diversity
- Facilitated **20+ in-depth interviews and focus groups** with ambassadors
- Analyzed current LAC cost and operational data
- Conducted research on 15+ analogue organizations
- Gathered survey responses from 100+ ambassadors on membership dues
- Held 7+ working sessions with the LFI Steering Committee to explore different funding and governance hypotheses, debrief research insights, and scout the path forward

Funding, Governance, and Activities We've Explored

Membership Organization + Grants

LAC becomes a professional membership organization that charges membership dues, in addition to receiving grants from external funders

Group of Funder(s)

A group of funders move forward together OR separate grants from other funders

- Partner Alignment
 - LAC is housed as a program area within another organization (e.g., aligned nonprofit, academic center, back-office support)
- Transition Funding

 Bridge funding that will determine which option we're pursuing
- Largely Volunteer-Led

Light set of activities (e.g., listserv and moderation) without formal organization status; supported by volunteers

Earned Revenue / LLC or B Corp Model

LAC generates earned revenue by developing and selling and/or licensing products and services

What We Heard (1/3)

THE FUTURE OF THE COMMUNITY



of survey respondents want the community to continue¹

Widespread call for further incorporating equity into the LAC tools (e.g., PI), value proposition, and community culture



"We always find that racial equity work [at my organization] is the easiest work to be funded... leadership development with that lens could be quite powerful."

Desire to clarify the benefits and explore next generation value propositions:



Peer learning among thought leaders in the social sector to help them improve performance in their organizations, receive peer assists on challenging problems, and share best practices



Strengthening the capacity of the sector by facilitating knowledge development, creating new tools/frameworks, and disseminating current research.



Improving social sector performance through advocating for specific policies, codifying sector norms and standards, and convening changemakers to address field-level challenges

¹ References the LFI Spring 2022 Survey in which 225 LEAP ambassadors participated

What We Heard (2/3)

GOVERNANCE

Resource-intensive and complex to become a **standalone organization**

Becoming a largely volunteer-led organization is likely not sustainable over the long-term



"Volunteer-led orgs need a backbone cadre of support to enable success... a single leader or leadership team is critical to generate funding and organize efforts."

Beneficial to partner with an existing entity to share infrastructure and costs



Organizations/coalitions that focus on strengthening the nonprofit sector are seen as high-potential partners



Based on similar transitions, helpful to keep wide aperture for potential partners (e.g., use an RFP)

What We Heard (3/3)

FUNDING



Membership Fees

- Substantial majority of those whose organizations pay membership dues felt organization would be willing to pay LAC dues
- Majority of those who have to pay themselves unsure if they would pay yearly dues
- Membership price sensitivity varies by ambassador sector; ambassadors working for nonprofits most price sensitive
- Caution to create flexible, equitable approach that protects and expands community diversity



Funders

- Challenging to find a sole funder to sustain the LAC
- Possibility of multiple funders, for transition and/or higher membership grants
- Fewer than 10 funders focus on strengthening the social sector (e.g., investing in infrastructure, nonprofit leadership, systems, tools, trainings, etc.)
- Potential interest from funders for new activities (e.g., implementation work, leadership development equity training



Other funding sources

• Earned revenue focus would require a dramatic shift in operations, does not align with the equity values

What this means for the path forward

Implications of What We Heard

A partner to house the community is an option worth exploring further, given the infrastructure and cost-sharing benefits potentially available to the LAC

• Requires ambassador buy-in on broad characteristics the community would look for

A mixed funding model is emerging as a potentially viable approach; multiple funding streams could include:

- Transition funding while a partner is being secured
- Grant funding from multiple funders
- Membership dues (likely a small component of the total mix); could include a sliding scale membership structure to enable a more equitable approach to membership dues

Potential funders may want to fund different aspects of the LAC, including net new activities (e.g., incorporating equity into the Performance Imperative, facilitating equity-focused leadership trainings, etc.)

Exploring the emerging path forward

The Steering Committee proposes the following activities to move to more concrete concept development:

Value Proposition:			
	Affirming the LAC's present value proposition to communicate key benefits to partners and funders		
	Assess viability of net new value propositions		
Par	tners and funding:		
	Pursuing partner organizations interested in housing the LAC		
	Pursue funders interested in transitional and/or longer-term support		
	Conducting further analysis on the role membership fees could play in funding model		
Infrastructure / Operations:			
	Standing up three working groups overseen by the Steering Committee to work on key issues		
	Building out the operational plan to transfer key assets and infrastructure to potential new partner		

Proposed Governance for the LFI process through 2023

LFI Steering Committee					
Oversee working gro	oups and steward the input and decision	on-making process			
	during each phase of implementation				
	LFI Working Groups				
•	swer key outstanding questions related dates and recommendations to the Stee				
Value Proposition	Fundraising	Partnership			
	LEAP Ambassador Community (LAC)				
Collective body for input a	nd decision-making on funding sources	and governance models			
or	nce viable options have been identified				

Looking Ahead – Preliminary Roadmap

LFI Process Finalize Concept Transition October 2022 - June 2023 February – September 2022 July - December 2023 Jan. 2024 Establish LFI process, conduct research Initiate **Future LAC** Secure path forward **Transfer of key operational elements** & develop preliminary concept transition • **Set up Steering Committee** to guide the process Outline potential value propositions Prepare back-office and infrastructure (e.g., data and CRM, IP) Frame the options Pursue specific partners and funders Personnel transitions Conduct research and gather data Further refine membership potential Document key processes and tools and conduct Narrow to a preliminary concept and path • Negotiate specific terms and begin transition hand offs forward, including governance Go/No-Go Decision point <u>late 2022</u>: • Is there interest from prospective partners? Go/No-Go Decision point in early 2023: • Are any of the down-selected partner organizations a good fit for the LAC? Go/No-Go Decision point in Q2 2023: Does the community accept the final path forward?

Discussing the path forward

- What are your initial reactions on the proposed path forward? What resonates with you? What doesn't?
- What feedback do you have for the Steering Committee and the working groups as they conduct their analysis?
- **Does the path forward raise any ideas about organizations** you know of or are a part of that the Partnership working group should consider?

Next Steps

Your Participation Requested!

We need ambassadors to join the Steering Committee or a Working Group to help move the next phase of the LFI forward. Please type in the Zoom chat or reach out to Elisha Desmangles at edesmangles@deloitte.com if you would like to join either the Steering Committee or a particular Working Group.

Our team will also be conducting targeted outreach to involve additional ambassadors in this effort and **ensure** a diversity of people, voices, and perspectives.